
Product Announcement from Steve's Real Food

March 7, 2013 by Steve's Real Food

Dear Steve's Real Food Customer,

At Steve's Real Food, quality and safety are our biggest concern. We are writing today to inform you that we are voluntarily recalling one lot of our Turducken Patties with the lot number B209 (best by 10/27/13), and the UPC 6-91730-14204-9. This recall affects less than 200 five pound bags which represents a small fraction of the food distributed. We are taking this precautionary action after learning that one of our Turducken patties produced in this lot was tested positive for Salmonella by the Minnesota Department of Agriculture.

At Steve's Real Food we are accountable for every pound of food that we produce. We are committed to providing the healthiest diets for you pets using the highest quality ingredients and strict manufacturing safety practices which do not compromise the nutrition of the finished product.

We work closely with each supplier to thoughtfully source each ingredient. Each diet is made in a human grade facility using the same quality and safety policies as human food.

As you may know, Salmonella is often present in raw meat and poultry and the most effective way to remove pathogens is to heat the food to 160° or higher; however, doing this or other common pathogen removal processes will denature the food and remove the enzymes which help with digestion and promote a healthy pet.

If your inventory contains a bag of affected product pull the product from the shelf remove the UPC and return the UPC to your distributor for a full refund.

If you have questions, concerns or frustrations please call our toll free number at 1-888-526-1900 or send an email to help@stevesrealfood.com.

We apologize for the inconvenience this situation has created and will continue to do what we have to produce a healthy product for your pet.